## Teresa Tenbrink



E-01345A-13-0069

Sent:

**ORIGINAL** 

hectormontano@cox.net Saturday, March 07, 2015 12:15 PM BitterSmith-Web RECEIVED

2015 APR 13 P 4: 31

To: Subject:

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Ontario Smart Meter Fiasco Wins Government "Waste Award

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Ms. Bittersmith, a while back I emailed you two articles/videos on the smart meters that Tucson Electric Power has been installing in homes in the Tucson area. The articles state that these meters emit radiation and are harmful to a person's health... I have a cousin who retired as a Master Electrician and he told me that this radiation can penetrate through even those homes which are built of slump block/brick.

I received this email today, and even though what is mentioned occurred in Ontario Canada, it makes no difference as it consists of the same problem. Please make TEP and any other power comapnies in Arizona stop this practice.... MANY people here in Tucson are very worried about this issue, and I've heard that some people will make the news media aware of this. Thank you.... Hector Montano/ Tucson.

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> Subject: Ontario Smart Meter Fiasco Wins Government "Waste Award"

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> On March 4, 2015, the Canadian Taxpayers Federation (CTF) held its 17 th annual Teddy Waste Awards ceremony, celebrating the best of the worst in government waste. CTF Federal Director Aaron Wudrick served as host, joined by the CTF's pig mascot Porky the Waster Hater.

> The Teddy, the pig-shaped award given annually by the CTF to government's worst waste offenders, is named for Ted Weatherill, a former federal appointee who racked up almost \$150,000 in miscellaneous expenses – including a \$700 lunch for two people – and was fired in the late 1990s.

> "We're tough on all government waste, but sometimes the best way to strike a nerve is to tell some of the most absurd stories," said Wudrick. "And sadly, the capacity for government to dream up new ways to waste money seems infinite."

> Provincial Teddy Winner: Ontario's Ministry of Energy for "Expensive, Broken, and Flammable Smart Meters"

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> Under a 2004 plan developed by the Ministry of Energy to reduce energy consumption, Ontario's electricity distributors have installed 4.8 million smart meters across the province. But Ontario's Auditor General revealed that the cost of installing these meters had reached \$1.9 billion – nearly twice the original estimated cost, with still more costs expected. The smart meters charge more for electricity during peak hours and less for off-peak hours, the idea being that electrical demand can be shifted and fewer power generation plants will need be constructed in the future. > > > > > > > > > > > > > > > > > > >
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> In addition to being over budget, the new smart meters also seem to be causing fires. Ontario's Fire marshal linked 23
fire incidents to smart meters. (Smart meters have also been causing fires in Saskatchewan, and they were forced to remove more than 100,000 of them.) Ontario is only removing 5,400 smart meters so far.
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> Worst of all, the smart meters haven't worked (sometimes literally: 812,000, or about 1/6 of all smart meters, have never transmitted to the provincial data center at all): power use hasn't dropped during peak periods; it has actually increased slightly. The Auditor General noted that "projected net benefits of at approximately \$600 million over 15 year were significantly overstated by at least \$512 million." Add in the massive cost overrun, and taxpayers are still out nearly a billion dollars for a project that by any empirical measure has been a complete disaster.
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> "Ontario has certainly provided a raft of egregious examples of waste in recent years," continued Wudrick. "But the smart meters boondoggle ticks off so many eye-watering boxes: massive costs; unintended consequences; poor value for money, and of course a total failure to achieve the original policy objective."
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> The Provincial Energy Minister in Denial
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> This website has recently posted articles demonstrating that:
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> – 'Smart' Meters Have Failed and Were a Dumb Investment
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> – Smart Meter Rollout a Waste of Money Says New Study

> Also refer to a recent news article " Hydro-Quebec rocked by resignations amid smart-meter flap ."
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> Despite the overwhelming evidence that smart meters have failed as an unmitigated disaster, especially in Ontario, the Energy Minister is still in full denial.
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> Energy Minister Bob Chiarelli says that the government may just need to increase the cost differential in time-of-use electricity to further force people to reduce their energy usage or switch electricity use to off-peak times.
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> Time-of-use rates are, of course, part of the problem, not the solution in terms of helping the consumer.
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> The Canadian Taxpayers Federation may be motivated by good intentions but Chiarelli said he takes the group's addings with a grain of salt. "The story of smart meters is a good story," he said. The meters have eliminated the need for distribution companies to pay staff to walk door-to-door for readings, Chiarelli said.
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> Subsequent to the above statement by the Energy Minister, social media lit up with Tweets on how Chiarelli is apparently bragging about the one "benefit" of smart meters he could find, i.e., that utility companies have been able to lay off thousands of meter readers. How out of touch with reality can one person be?
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> Conclusions
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> The CTF government "waste award" brings to mind some recent comments by Timothy Schoechle, Ph.D. in characterizing the statements in the United States from a senior Department of Energy official:
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> "We had a huge amount of money that had to be spent on smart grid, and we didn't have anything off-the-shelf that

we could call smart grid except these meters that were designed 20 years ago."

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> With this type of mindset, you can definitely understand how the latest investments in smart meter technology
represent a huge waste of money. Rather than continuing with the current misguided boondoggle projects for smart
meters, let's use the money to actually do something worthwhile in terms of improving the utility infrastructure.
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> By any objective measure, smart meters expose the consumer to many more risks than benefits. It is hoped that the
Ontario government "waste award" (and its symbolism) will resonate with consumers not just in Ontario but around the
world.
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> Source Links for this Article
>
> http://www.taxpayer.com/news-releases/17th-annual-teddy-government-waste-award-winners
>
> http://ottawacitizen.com/news/politics/teddy-waste-awards-honour-former-london-mayor-name-ottawa
>
> http://www.torontosun.com/2015/03/04/differential-in-time-of-use-pricing-may-change-chiarelli
>
> http://globalnews.ca/video/1863182/ontarios-ministry-of-energy-wins-teddy-award-for-not-so-smart-meters
>
> https://twitter.com/LGretzky/status/573274997055209472
<b>&gt;</b>
> 2015 Teddy Waste Awards Background

## **Teresa Tenbrink**

om:

Cynthia Dahlstrom < cydahl@icloud.com>

sent:

Monday, March 30, 2015 2:29 PM

To:

BitterSmith-Web

Cc:

Stump-Web; RBurns-Web; Little-Web; Forese-Web

Subject:

**Unauthorized Installation of Smart Meter** 

Dear Susan Bitter-Smith,

I wish to express my shock at the blatant disregard of regulations by a service person working for APS who removed my non-transmitting analog meter and installed a smart meter on my home. My name and information has been on the opt out list since Feb. of 2014. In fact, I have a letter from APS customer service confirming this fact dated March 2014 along with a 24 hour phone number if I have any concerns about the smart meter.

When I received an update from Sedona Smart Meter Awareness earlier this month, I doubled checked to see if I still was on the opt out list (which I was) and that my analog meter was still happily doing its job (which it was).

I awoke last Monday, March 23rd, to my power being out. I was not concerned since there is new construction going on in the area and power was restored in around 15 minutes. Never at that time did anyone come to the door to ask permission to come onto my property... much less inform me of their mission. Therefore, as for as I'm concerned, APS was trespassing when they illegally removed my analog meter.

did call APS customer service this morning using their special phone number. Kristi said APS would send a service person out within 5 days to re-install my analog "B" meter. (If you would like, I will update you when this occurs.)

Most of my distress and displeasure arrives from the fact that I had followed all the requirements to opt out of any installation of a smart meter in my home while APS paid no attention to these guidelines. Always before when their service people need to work on something concerning my electrical system, they have come to my door to let me know. Why was this simple courteous procedure not followed at this time, unless they had a specific agenda to fulfill.

I know I am only one person... but if this is their new method of serving their customers, how many others' civil rights have they ignored?

Please include this complaint in Docket No. E-01345A-13-0069

Sincerely, Cynthia Dahlstrom